

## Flexible Support Funding (FSF)

Flexible Support Funding enables services to receive immediate short-term support to meet their inclusion needs, such as:

- Assistance with settling a refugee child into care
- Supporting children with ongoing high needs when transferring to another room in a long day care service
- Supporting school age children requiring extra support for activities such as excursions during vacation care
- For the interim, pending decisions about longer term staffing needs

## Bicultural Support Pool

Bicultural support provides additional resources to eligible childcare services to assist with the inclusion of children from Culturally and Linguistically Diverse Backgrounds (CALD), refugee children, and Indigenous children.

The bicultural support program engages a worker to offer time-limited support from either off-site consultants or an on-site casual bilingual or bicultural worker. This support may be provided when a CALD, Indigenous, or refugee child is enrolled at the child care service. Access to bicultural support is provided to eligible child care services free of charge.

## Professional Support Coordinator (PSC)

The Professional Support Coordinator (PSC) provides professional development and support to child care workers. The PSC also provides the Bicultural Support program, resource libraries and specialist equipment.

## Indigenous Professional Support Unit (IPSU)

The Indigenous Professional Support Unit (IPSU) provides professional development and support to eligible Indigenous child care services to enable them to provide quality child care.

## Further Information

For additional information visit:  
[www.ics.org.au/isa](http://www.ics.org.au/isa)

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Illawarra  
Children's Services

[www.ics.org.au](http://www.ics.org.au)

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## Inclusion Support Program



*Illawarra Inclusion Support and NSW South East Inclusion Support are initiatives of the Inclusion and Professional Support Program, funded by the Australian Government.*

## About Our Program

Illawarra Children's Services is proud to deliver the Inclusion Support Program (ISP) to eligible child care services in the Illawarra and NSW South East regions. Support is provided through a network of expert Inclusion Support Facilitators (ISFs) based in local areas.

As an Inclusion Support Agency, we assist child care services to build the knowledge and confidence they need to be able to offer a quality, inclusive child care environment to children with additional needs. With this support, children with additional needs can participate in the activities available in child care services and have the same opportunities as others to belong, develop and succeed.

The Inclusion Support Program priority groups include:

- Children with a disability, including; children with high support needs
- Children from culturally and linguistically diverse (CALD) backgrounds
- Children from a refugee or humanitarian intervention background
- Indigenous children



## Support to Child Care Services

Illawarra Children's Services is responsible for the provision of support to child care services. Support includes practical advice and access to a range of supports designed to strengthen the service's ability to create a quality care environment inclusive of all children. These supports include, but are not limited to, providing onsite assistance with developing service support plans, facilitating access to specialist equipment, general resource library, professional support, funding through Flexible Support Funding or Inclusion Support Subsidy, and Bicultural Support.



## Inclusion Support Subsidy (ISS)

Across Australia, the Inclusion Support Subsidy (ISS) is paid to child care services to support the inclusion of a child or children with ongoing high support needs.

The ISS is a contribution towards the costs associated with employing an additional educator. In Family Day Care and In Home Care the ISS can also be used as a payment in recognition of the impact on the carer of the additional care and attention required by children with ongoing high support needs.

ISS payment is limited to a flat hourly rate, which is determined by the Department of Education, Employment and Workplace Relations (DEEWR) and is indexed annually.

Children with ongoing high support needs include those with a diagnosed disability, children undergoing continuing assessment for a disability and children from a refugee or humanitarian intervention background.

KU Children's Services is the National Provider of the Inclusion Support Subsidy. Illawarra Children's Services is its program partner, managing ISS services in QLD, TAS and NT.

